FUYL™ Smart Locker System

An all-in-one system to save time and resources by more efficiently managing hardware assets.

- **WORKFLOWS**
- **FEATURES**
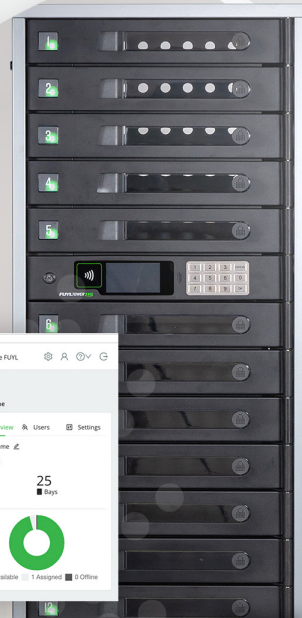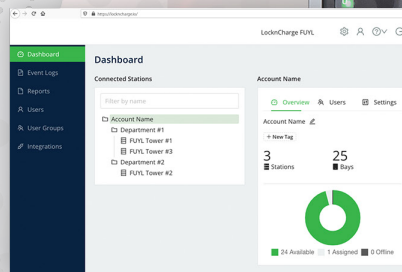- **HARDWARE**
- **SUPPORT**
- **CUSTOMER SUCCESS**
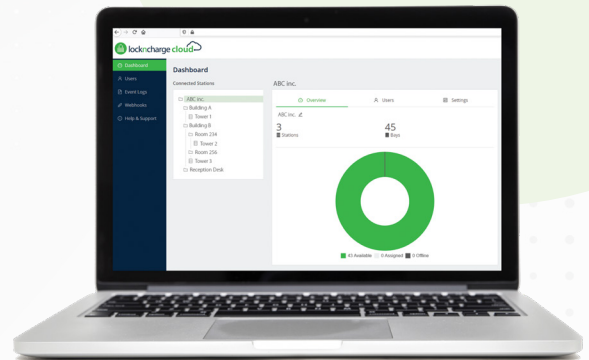- **ONBOARDING**

PLAN GUIDE

FUYL™ Smart Locker System
Plans

ESSENTIALS & ADVANCED

The Essentials and Advanced packages simplify workflows for daily device check outs while maintaining oversight and control.

✔ Utilize our pre-built, external ticketing system integrations or your own custom build for easy loaner checkouts and broken device exchanges

✔ Connect with your user directory or SIS to manage Smart Locker access centrally. Grant immediate access to authorized users with RFID or PIN.

🌐 SOFTWARE 🔁 WORKFLOWS 📄 HARDWARE 👤+ ONBOARDING 💬 SUPPORT & CUSTOMER SUCCESS

	ESSENTIALS	ADVANCED
🔁 **WORKFLOWS**		
Self-service access to loaner devices	✓	✓
Automated broken device exchanges	✓	✓
Secure, individual charging on demand	✓	✓
🕑 **FEATURES**		
PIN or RFID access	✓	✓
Event log for tracking accountability	✓	✓
Admin portal for remote management	✓	✓
Reporting capabilities	✓	✓
Built in user management	✓	✓
Two-factor authentication (2FA)	✓	✓
Role-based admin access control	✓	✓
Integrate with other systems via open API	–	✓
Single sign-on (SSO) for portal admins	–	✓
External user directory connectivity	–	✓
Webhooks available for automation	–	✓

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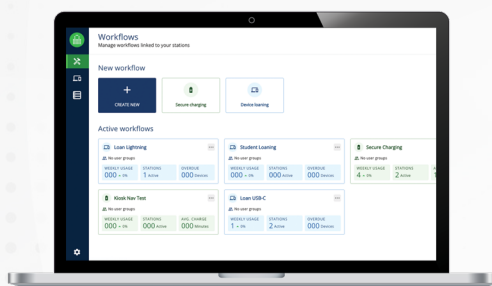
FUYL™ Smart Locker System
Plans

ENHANCED

The intuitive software, hardware, and app-based kiosk system designed for seamless, authenticated self-service access to devices.

✓ Empower students and employees to check out loaner devices in under two minutes.

✓ Enable ultra-simple broken device exchanges to resolve tech issues swiftly.

✓ Efficiently track and manage hardware assets to gain precise insights into device whereabouts and usage patterns.

🌐 **SOFTWARE**   🔄 **WORKFLOWS**   📋 **HARDWARE**   👤+ **ONBOARDING**   💬 **SUPPORT & CUSTOMER SUCCESS**

🔄 WORKFLOWS

	ENHANCED
Self-service access to loaner devices	✓
Secure, individual charging on demand	✓
Broken device drop off	✓

🕐 FEATURES

Track devices with asset IDs	✓
Admin portal for remote management	✓
SSO, student ID or barcode authentication	✓
Advanced user management integration	✓
Workflow usage statistics	✓
SAML and OIDC SSO with set up wizard	✓
Directory provisioning with SCIM or SFTP support	✓
Station Manager remote tower management	✓
Easy tower onboarding through FUYL Kiosk	✓
FUYL Kiosk iOS app for easy self service	✓
Workflow permissions based on user groups	✓

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Support and Customer Success

Your FUYL Smart Locker System plan provides ongoing support by our Support Team and Customer Success Team.

SUPPORT

Self-serve knowledge base
with how-to's, user guides, and more

Hassle-free firmware updates

Automated cloud back up and security

Access to email and web form support

CUSTOMER SUCCESS

Email touch points with tips, best practices,
and recommendations

Check-ins from the Customer Success team

Customer Success team will help with exploring
system usage and enhance workflow efficiencies

Onboarding

Your initial purchase of the FUYL Smart Locker System includes a one-time onboarding fee per site. You will be assigned a Customer Success Manager (CSM) to guide you through the strategy, setup, and implementation training of your system through virtual meeting sessions. All onboarding is to be delivered within 90 days of purchase.

STRATEGY

Ensure successful preparation with detailed pre-setup communication and a productive strategy conversation.

Communicate network requirements

Establish key client stakeholders involved in setup and onboarding

Discuss workflow/use case preferences for system configuration

SETUP

Configure your system based on your strategy requirements for each site or for each Smart Locker being implemented.

Connect your hardware to the software

Configure your account with workflow settings, user roster, etc.

Provision access and user assignment

Explore integration capabilities (if needed)

IMPLEMENTATION

Site enablement is delivered through virtual meetings to provide system training for key client stakeholders.

One (1) cloud admin training session

One (1) additional session for user interface training or other customer success support (if needed)

On demand, self-serve enablement via the knowledge base

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