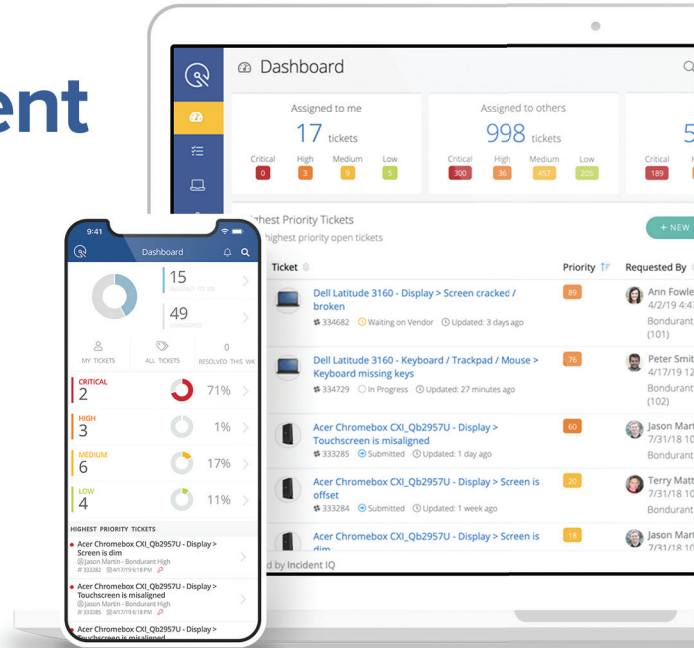# incident IQ ®

The service management platform built for K-12.

From help desk ticketing and IT asset management to maintenance work orders and beyond, the Incident IQ platform is revolutionizing the way school districts provide and manage services.

Product Overview

A suite of support tools that help K-12 IT teams get more done.

iiQ Assets™

Modern asset management tools that power student device management in schools nationwide.

iiQ Ticketing™

The help desk solution that K-12 districts use to easily and intelligently manage help requests.

iiQ Events™

Manage room reservations, approvals, and preparation workflows with tools built for K-12 event management.

iiQ Facilities™

Powerful, straightforward work order tools built for K-12 maintenance teams.

HR Service Delivery™

Manage district onboarding, form creation, HR requests, and more.

"It's the best product on the market. No question."

ROB MEEKER
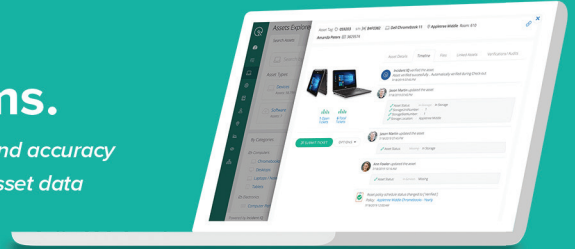Technology Specialist
Springfield Local Schools

Asset management for today's classooms.

- Deploy and collect district devices with speed and accuracy
- Enjoy enhanced device visibility with detailed asset data
- Ensure accurate device counts with Smart Audits

iiQ Assets™

The help desk solution built for schools.

- Powerful, time-saving tools get tickets closed fast
- Assets tied to tickets for detailed user and device history
- Generate custom reports from hundreds of data points

iiQ Ticketing™
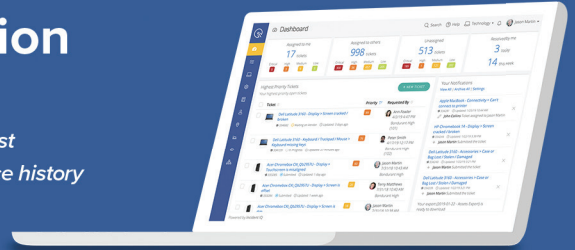
Event booking tools for K-12 schools.

- Easy-to-use room reservation tools
- Single or multi-stage approvals keep stakeholders informed
- Automations assign event preparation tasks to relevant support teams
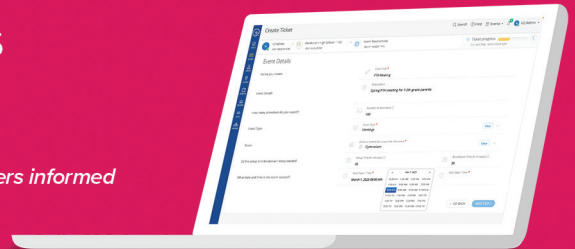
iiQ Events™

## Maintenance tools for modern K-12 districts.

- Customizable work order creation
- Incident IQ Mobile resolves work orders on the go
- Schedule preventative maintenance tasks with Ticket Templates

iiQ Facilities™
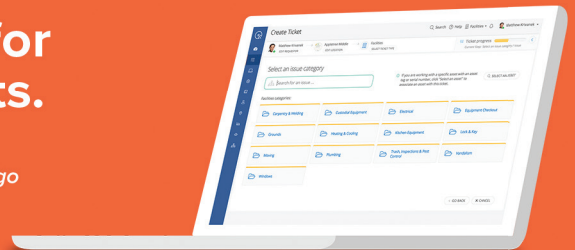
HR Service Delivery built for K-12.

- Digitize workflows and manage HR projects like new employee onboarding
- Detailed analytics help HR teams increase efficiency
- Customizable, easy-to-use HR help desk

HR Service Delivery™
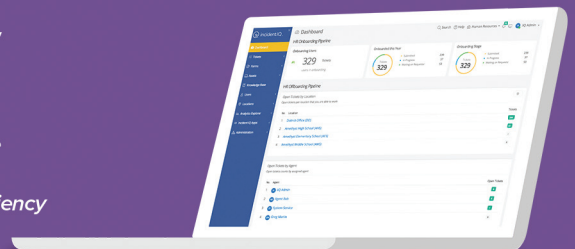
Incident IQ integrations connect district systems and data to the Incident IQ platform.

Powerful, API-driven integrations provide rich data and advanced functionality.

incident IQ ®